

BAU 2611

PATENT  
450117-4172

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicants : JOHAN DE VOS et al.  
Serial No. : 08/930,472  
Filed : December 29, 1997  
For : A SYSTEM FOR INFORMATION ON DEMAND  
Examiner : V. Srivastava  
Art Unit : 2611



#18  
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I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Assistant Commissioner for Patents, Washington, DC 20231, on November 28, 2000

William S. Frommer, Reg. No. 25,506

\_\_\_\_\_  
Name of Applicant, Assignee or Registered Representative

  
\_\_\_\_\_  
Signature

November 28, 2000

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Date of Signature

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**REQUEST FOR MISSING REFERENCE**

Assistant Commissioner for Patents  
Washington, D.C. 20231

Dear Sir:


This is a request for the Patent Office to furnish applicants' representative with a copy of the Strauss et al. reference. We do not have any other means for identifying this reference because the Examiner did not provide any.

In the Office Action mailed November 16, 2000, Strauss et al. was listed at page 14 as one of the prior art references made of record and not relied upon. Accordingly, so that applicants' representative can best appreciate the relevance of the Strauss reference, it is

requested that a copy thereof be furnished; and that the term set by the Office Action of November 16, 2000 be reset with the mailing of such missing reference.

Respectfully submitted,

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Attorneys for Applicants

By   
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